



राष्ट्रीय इ-गवर्नेंस योजना
National e-Governance Plan

Learnings - E-District Pilot Implementation

30th July 2009



NeGP and E-District Pilot Implementation

- E-District Introduction
- Status – Pilot Implementation
- Issues and challenges – Pilot Implementation
- Learning from Pilot Implementation
- National Rollout : Approach



State Mission Mode Project



- **State Mission Mode Project** under the NeGP
- Target certain **high volume services** currently not covered by any MMP
- Undertakes **backend computerization** to e-enable delivery of services through CSCs
- Implementation would **build on existing infrastructure**, including SWANs, SDCs, CSCs and State Gateways, currently being created under NeGP

E-District, a State MMP, being implemented in line with the objectives of NeGP



Pilot Implementation: Scope (1/2)

- Primarily, deliver bulk citizen services which are not covered under any other MMP under NeGP
- In case State identifies service/s involving MMPs (not yet implemented)
 - scope under e-district shall be limited to providing minimal interface to,
 - receive request for service and issue receipts
 - tracking status and delivery
 - general information
 - backend processing and infrastructure will be out of e-district scope



Pilot Implementation: Scope (2/2)



- Upto 10 category of citizen centric services
 - 6 categories of core services identified centrally for implementation across the states
 - Upto four more service categories to be identified by the State
- ONE s/w solution for the State for each of the offered services.
- BPR model across State should be uniform and feasible within timelines
- Phased implementation-successful pilots followed by state roll out
- Infrastructure Components
 - CSC will be service access point
 - Leverage SDC and SWAN, where ready



Envisaged Outcomes of Pilot (as per guidelines)



- Working solution for the district replicable across the state
- BPR leading to tangible value addition to services delivered
- Number of live notified “e-services”, adhering to prescribed service levels
- Institutionalized capacity to sustain e-enabled service delivery
- Leverage infrastructure like SDC, SWAN, CSC and State Gateways
- Emergence of financially sustainable model/s for service delivery



- Project includes following stakeholders at various levels:
 - DIT, GOI - Central Government
 - Project Management Unit - Central Government
 - State Nodal agency - State Government
 - State Project Committee - State Government
 - District e-Governance Society - District Administration
 - Project Consultant - Empanelled consultant



Status – Pilot Implementation



Pilot: Status Update (1/3)



S.No.	State	Status	Amount Sanctioned (In Lacs)	Additional Service Category
1	Uttar Pradesh	Pilot Go Live	1891.84	Employment, Electoral services, Police, Utilities services
2	Assam	Application testing	656.63	Electoral Services
3	Tamil Nadu	Process Reengineering	1257.91	Agriculture, Electoral Services, Education, Employment, License, Health, Commercial Taxes & Police
4	Bihar	Application testing	1147.74	Electoral, Utilities, Excise and Helpdesk
5	Maharashtra	IT Partner Selection	1022.42	Electoral Services, License
6	Madhya Pradesh	Application development	1619.50	License, Marriage Registration, Education, Land Records, Utilities
7	Orissa	IT Partner Selection	323.87	CM Relief Fund, Red Cross Relief Status Update (Land Acquisition, Scholarship of SC/ST student, IAY, NOC for Crusher/ Brick Kiln)

Pilot: Status Update (2/3)

S.No.	State	Status	Amount Sanctioned (In Lacs)	Additional Service Category
8	Jharkhand	IT Partner Selection	319.69	Consumer courts, Electoral services, Police, Utility services
9	Kerala	Process Reengineering	599.01	Agriculture, Police, Election Services, Transport, Utility Services
10	Haryana	Process Reengineering	331.65	Education, Agriculture, Utility, Employment
11	West Bengal	IT Partner Selection	579.44	License, Police, Industry Services
12	Mizoram	IT Partner Selection	315.88	Disaster Management Services
13	Punjab	Process Reengineering	600.11	Licenses, Marriage Services, Transport, Employment, Municipal Services, Police, Utility Services
14	Uttarakhand	Process Reengineering	279.04	Utility, Health, Education, Panchayat



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