



eForms

Project Details and Implementation

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National eGovernance Plan





Objectives



- A single gateway for information and citizen services for integrated service delivery by
 - Online public services to the citizen via State Portals
 - A front end application mechanism through e-Forms
 - All public service forms in an 'e' repository

- Enable CSCs to charge and collect fees for the submission of the forms

- Facilitate online payments



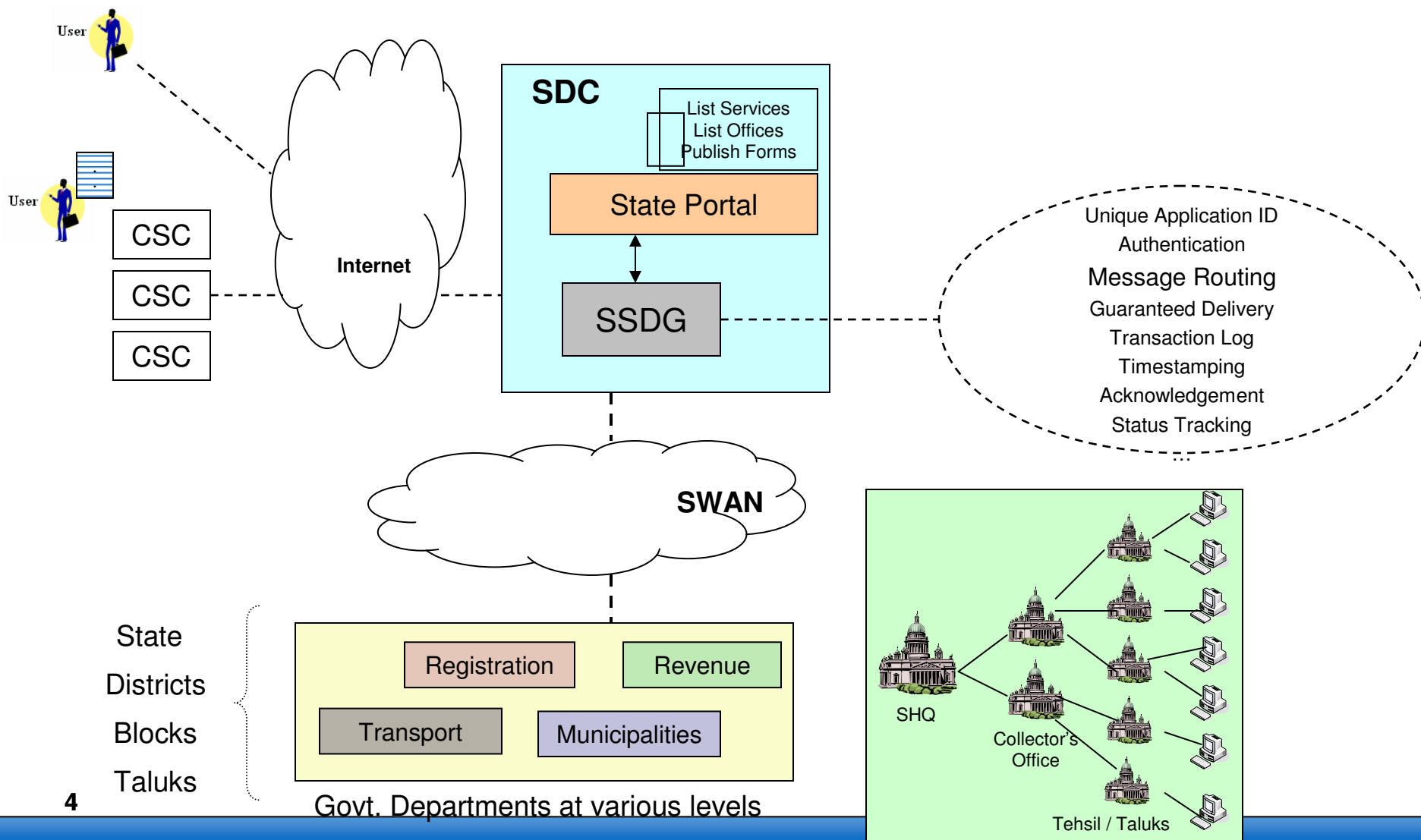
e-Governance Strategy



- ❑ Leverage the common infrastructure of SWAN, SDC and CSCs
- ❑ State Portals (SP) and SSDGs (State Service Delivery Gateways) hosted on SDCs
- ❑ e-Forms on State Portal
- ❑ Submission of e-Forms through the State Portal at Common Service Center (CSCs)
- ❑ Service request routed through SSDG to the respective field office with unique Transaction ID
- ❑ Provide for a Standard interface of interactions between departments / external entities
- ❑ Adopt Standards that ensure future expansion and interoperability

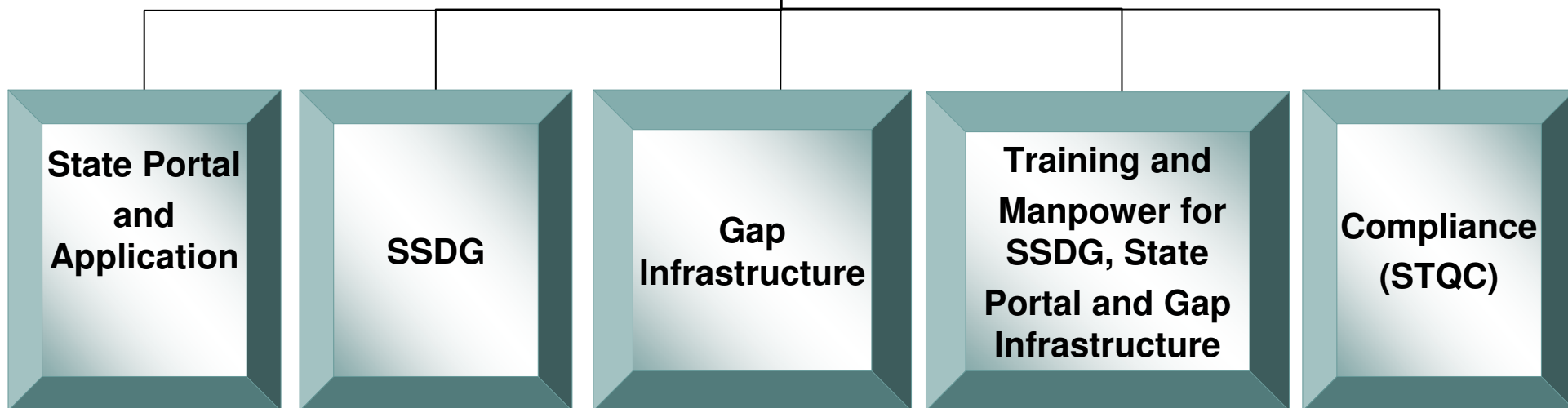


e-Governance Strategy



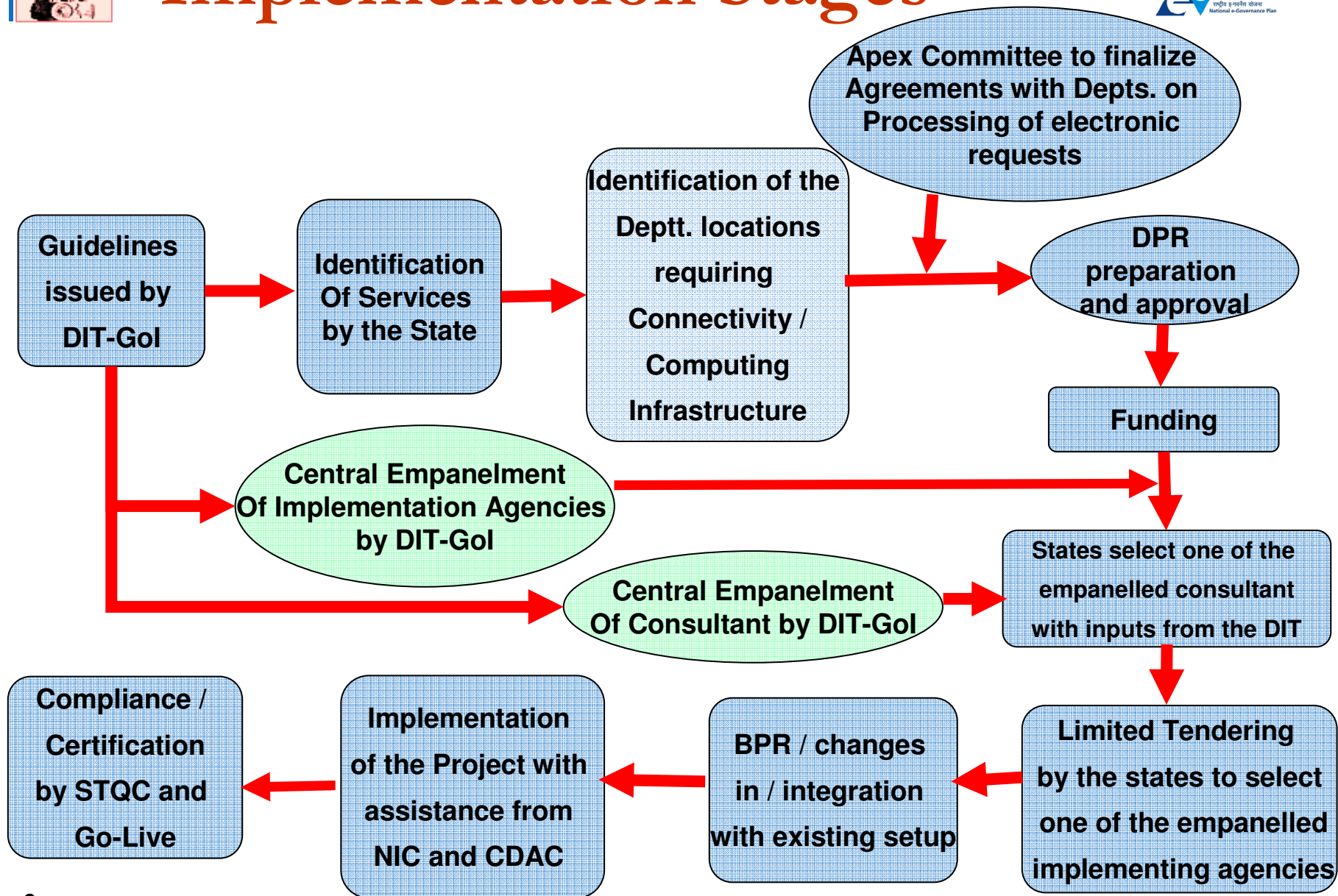


Project Components





Implementation Stages





Centrally Empanelled Agencies



Consulting Agencies

- Ernst & Young
- IL&FS
- KPMG
- PWC
- UTITSL

Implementing Agencies

- 3i Infotech
- Accenture
- HP India
- Infosys Technologies
- Wipro



States with Proposals Approved



Meghalaya	Maharashtra	Rajasthan
Tripura	West Bengal	Haryana*
Tamil Nadu	J&K	Uttarakhand#
Bihar	Punjab	Andhra Pradesh#
Kerala	Jharkhand	
Puducherry	Orissa	
Madhya Pradesh	Assam	
Himachal Pradesh	UP	
Arunachal Pradesh	Sikkim	
Andaman & Nicobar	Nagaland	

* Haryana proposal approval is in process with finance department.

Uttarakhand and Andhra Pradesh proposals have been received and are under process.



Role of the State / UT Govts.



- Identification and Prioritization of Departments and Services
- Formalize arrangement with the departments regarding processing of electronic requests -
 - Lay down the respective duties of each entity in respect of each service proposed to be made available electronically
 - Lay down Service Levels for each Service
 - Necessary arrangements among the CSC/SCA and other entities involved
- For the above, facilitation and periodic reviews by the Apex Committee headed by the CS of the State.



Thank You!