

## **Employees' State Insurance Corporation (ESIC)**

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The Employees' State Insurance Corporation (ESIC) is one of the largest social security schemes for workers in the country. With one of the largest medical infrastructure facilities and a large beneficiary population it plays a key role in maintaining and enhancing worker productivity and well-being.

The corporation is in the process of implementing Project Panchdeep as part of its ICT strategy. The aim of Panchdeep is to improve the quality of services to all stakeholders. Panchdeep involves the following workstreams:

- i. **Pehchan:** Identification, authentication, and verification of insured persons
- ii. **Dhanvantri:** IT support to medical services provided by hospitals and dispensaries
- iii. **Pragati:** Mainly automation of internal functions such as finance, human resources, legal affairs, procurement, health insurance, and document management
- iv. **Milap:** Supply and management of WAN and LAN infrastructure (including power backup)
- v. **Pashan:** Provision and management of hardware for primary and backup data centre, desktops/ PCs/ laptops/ printers and middleware

**Panchdeep** is one of the largest e-governance projects in the country covering around 2000 project locations (hospitals, dispensaries, and government offices). Wipro is the system integrator for the project and ESIC has sought the services of NISG to help them manage the implementation of Panchdeep.